

DIRECT SALE CANCELLATION

Payment, Cancellations and Refund Policy

Procedure for Availing Refund

All cancellations must be intimated via an email to contact@trailblazersindia.com, stating Participant Name, Name of Camp/ Destination, Camp Start Date, reason for cancellation. Telephonic cancellation will not be accepted as a 'cancellation request'.

Given below are the cancellation charges and details:

Refund Structure applicable only after payment of full camp cost.

Minimum Deduction:

- 1) Registration/ Administrative Charges of Rs.500 (domestic camps), Rs. 7,500/- (International camps).
- 2) Agent/ carrier charges for Train/Flight/Bus cancellation at actuals.
- 3) Visa and insurance fee at actuals

When cancellation is done:

- A) 105-90 days before departure -95 % will be refunded after the minimum deduction.
- B) 89 -60 days before departure - 80% will be refunded after the minimum deduction.
- C) 59-40 days before departure - 50% will be refunded after the minimum deduction.
- D) 39 -16 days before departure- 25% will be refunded after the minimum deduction.
- E) 15 -0 days before departure- No refund.

This refund policy shall be strictly followed, in case of cancellations for reasons whatsoever including any natural calamity.

Non Predicted Events

Force Majeure: Circumstance of force majeure, i.e. events beyond its control, including, but not limited to war or threat of war, terrorist activities, political instabilities, riots, civil war, industrial conflicts, natural or nuclear disasters, evacuation, closing of airports, technical problems or transportation accidents, fire, epidemics, bad weather, changes of schedule or operational decisions of transport providers, road closures, acts of God, etc that may cancel or delay the camp programme will not be the responsibility of Trailblazers Adventure Travel Pvt. Ltd. or its Principals. If any of the above should occur before the session and the programme is cancelled, postponed, Trailblazers reserves the right to a reasonable amount of charges incurred for initial reservations.

Please Note:

- I) Amount will be refunded through bank/ electronic transfer or by card (Debit/ credit) within 10-15 working days after the end date of the programme.
- II) Refund of amount will initiate after deducting the applicable cancellation charges and service charge and both will be settled at the earliest after the cancellation request is acknowledged by Trailblazers Adventure Travel Pvt. Ltd.